

From: [REDACTED]
Sent: 30 January 2018 09:30
To: Charlie Fletcher
Subject: Re: complaints bull lane street food van-urgent

From [REDACTED] [REDACTED] bull lane bracknell rg42 [REDACTED] Berkshire

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>> Dear Mr. Fletcher, I write to formally make the two following complaints in accordance with the BFC policy. With respect to the food van on bull lane close to my house. Complaint no 1. The food van uses a petrol generator the sound made from the generator from 6pm to 11pm is so loud that effects the following.

A. My family and small kids cannot sleep!! This effect their school and our work schedule. Major disruption to our lives since it arrived. We have made complaints to the council . We cannot sleep until after the van leaves.B. The van currently, attracts all manner of people late into the night . This area is a high risk area for antisocial behavior. We have made complaints to the environment department whom are aware of this groups of youth patrols this area in particular and cause havoc smashing cars bins and harassing the residents . The police are fully aware of this and have had to patrol this street. The situation gets worse in the summer as the daylight hours don't change until 10pm at night the police have got this on file year after year. So the van is attracted the groups and the area is known for this and it will get worse in the summer as they will have a reason to gather around the food van!!! The council have also received complaints and those are logged on your system, the groups are noisy!!! And violent I propose on the grounds of extending the license this should not go ahead on the above grounds where it will exacerbate the numbers of antisocial incidents including attracting the groups into this area. On the grounds that the van is causing a problem with the noise from the generator I propose that three can be relocated on the premise that our family and that of the neighbors are being subjected to undue hardship and lack of sleep, we would like you to note we pay our council taxes!!!! Kind regards [REDACTED] ps please take the Matter seriously

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>> Sent from my iPhone